

EG HEALTHCARE NO SHOW POLICY

Thank you for trusting your medical care to EG Healthcare. When you schedule an appointment with EG Healthcare we set aside enough time to provide you with the highest quality care.

We understand there may be times when an unforeseen emergency occurs and you may not be able to keep your scheduled appointment. Should you need to cancel or rescheduled an appointment, please contact our office as soon as possible, and no later than 24 hours prior to your scheduled appointment. This gives us time to schedule other patients who may be waiting for an appointment.

Please see our Appointment Cancellation/No Show Policy below:

- Each no show will be documented
- If a third No Show occurs, the patient may be discharged from EG Healthcare.
- Any new patient who fails to show for their initial visit without calling to reschedule will not be rescheduled.

As a courtesy, when time allows, we make reminder calls for appointments. If you do not receive a reminder call or message, the above policy will remain in effect.

If you should experience extenuating circumstances please contact our Office Manager.

You may contact EG Healthcare 24 hours a day, 7 days a week at the number 718.698.6700. If you are calling after regular business hours, a message may be left.